Work Force Tracker™ is a location-based mobile resource management tool that provides businesses with the ability to locate, monitor, and communicate with their mobile field workers. It is a feature rich, enterprise-grade yet easy to use Field Employee Management Software. With it, you can quickly schedule jobs, dispatch right employees, collect accurate information from remote employees, track them in real time, and invoice jobs. Work Force Tracker makes it easy for you to eliminate waste, get more done in less time and become more profitable.

Work Force Tracker will streamline daily Job Scheduling, Dispatch, Client Management, Field Worker Management, Real Time Location Tracking with Advanced Geo-fencing Rules, Mobile Data Collection, Time-sheets, Estimates, Invoices, and Payments entirely on-line.

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Easy to Use Drag and Drop Scheduling for Simple Users to Advanced Rule Based, Skill Matching Scheduling for Large Organizations


Comprehensive Reports to Manage Business, Invoicing and Quotes, Sales Lead Management Module, Mobile Forms For Field Data Collection.
The Easy to Use Field Employee Management Software

Putting the Full Power of Mobility in Your Hands

The Work Force Tracker (WFT) is a multi-purpose cloud based software system designed for mobile work force management. It has been developed to deliver the essential functionality you need to manage mobile field force be it in sales or service or other mobile operations. It is a complementary product to our advanced Field Service Product, Field Service Tracker (FFT) which provides much more enhanced functionality such as inventory, contracts, asset management etc. for more complex needs of large field service organizations.

WFT provides all essential features for mobile work force management such as Job Management, Tracking Field Employees, Drag and Drop Task Scheduling, Daily Clock in / Clock out Data, Timesheets, Expense/Mileage reports, Quotes/Invoices, and Real-Time Status of Completed Tasks. You can also capture certain field data or reports from the field and obtain Customer Signature on job or sales visits, if required.

It is highly suitable for many teams such as Sales, Field Service, Field Installation, Constructions, Moving, Transport, Medical Sales and other Business Operations that can benefit by tracking field employees, their Job completion and their current locations.

WFT has ability to define Mobile Data forms for gathering sales or other job data using mobile applications. The program has advanced location tracking built in with a geo fencing capabilities. Mobile applications are available for iPhone and Android platforms.
Work Force Tracker Has Become the Software of Choice for Field Employee Management

Regardless of the size of your company, Work Force Tracker can manage all your processes related to your field employee management tasks such as Jobs Scheduling, Time Sheets, Employee availability tracking etc.

Whether you are a one person operation, or a large company with hundreds of Field Employees with multiple branches and departments, your business can equally benefit with our software.

“Work Force Tracker with its easy to use features for managing field employees has become a critical component of businesses. It improves productivity, streamlines operations and provides visibility into your Field Work Force that is not otherwise possible.”


Work Force Tracker gives you the visibility you need to help transform the way work gets done remotely. It lets you automate processes and analyze trends to improve your business operations.

- Assign jobs and view job details, see mobile assignments in progress and approve timesheets.
- Provide proof of service and delivery.
- Improve employee safety with GPS location tracking.
- Get Timesheets and clock-in clock data in Real time
- Accurately track and manage job completion & on the Job performance of the Field Employees

Help Mobile Teams Stay In Touch and on Top of Their Work Schedule.

When your employees use Work Force Tracker mobile apps, they have access to powerful workforce management tools that streamline communication, enable information collection in near-real time and improve travel efficiency—from any iPhone or Android tablet or smartphone, including ruggedized devices.

- Communicate receipt, acceptance and status of job assignments from the office.
- Update mobile forms with job-specific data such as invoices and proof of delivery.
- Take photos, capture electronic signatures to provide full job documentation.
- Get turn-by-turn directions to job sites.
- Record shift and break times electronically.
1. Core Features of Work Force Tracker Software

Work Force Tracker (WFT) has become the leading provider of field service and sales management functionality for field operations companies. Many of our current customers have migrated their data from other software. Today, we have more customers in mobile tracking field than any other field service software of its kind.

It is scalable, and highly customizable and configurable to your needs & company size. Besides, you get one of the most comprehensive features in the industry with cloud hosted software backed by a multi-location team:

1.1. Comprehensive Client Management

- Client Contacts and Addresses
- Multi-location Business Units
- Client Past Work History
- Comprehensive Client Information Management
- Multiple Contacts per Location

1.2. Field Employee Management

- Any size - one employee to hundreds of employees in multiple Company Branches
- Full Employee Records, Jobs History
- Employee Skill & Role Tracking
- Timesheets Management
- Advanced Time Tracking - Daily Clock-in and Clock-out with summary data
- Advanced GPS Location Tracking
- Push Messaging to the Field employees
- Employee Groups for Group Push Messages
- Mobile apps for iPhone and Android Phones and Tablet
- Use any device feature for Employees Mobile or Laptops or Tablets
- And many more features

1.3. Jobs Scheduling and Dispatching

- Real-time visibility into your business
- Provides an immediate snapshot into your business
• Clean and simple interface with Drag and Drop Interface
• Advanced Dashboard with Many Filters and Color Coded Jobs
• Multiple Calendars with easy Drag and Drop Scheduling
• Manage jobs in a GPS map view
• Color coding & icons indicate real-time job type and status
• Custom views with one click configuration
• Recurring and Group Jobs with Options
• Job Check Lists for Completion Checks
• Smart and Intelligent Job Scheduler

1.4. Employee Real Time Location Tracking

• Manual or automatic location tracking
• Manual Location Update with Predefined Status (working, driving, onsite & other status).
• Google or Bing Map integrated with Zoom Facility
• Security Alert Button in case of emergency
• Broadcast and Acknowledgement of Alerts with Supervisor comments
• Access to GPS log Data

1.5. Invoicing & Job Quotes (Optional)

• Advanced Invoices and Billing for Work Orders and payment collections
• Invoice immediately upon completion
• Option to email invoices
• Customizable Layout and Logos
• Advance Features for Quote Customizations
• Attachments, Images and Documents
• Integration to QuickBooks and Other accounting packages
• Data Exports to Excel

1.6. Sales Lead Management (Optional)

• Sales CRM for Service Companies
• Manage Sales Leads and Appointments
• Manage Sales Life Cycle fully within the System
• Sales Lead Management fully Integrated within Mobile Apps
• Call Center Application Support
• Telephony Integration (optional and add on CRM feature)

1.7. Advanced Geo-Fence Tracking with Security Alert Log (Optional)

• Advance tracking to manage employees geo-fencing and rules for the alerts based on their arrival and departure from certain geo-points or job locations (Optional)
• Powerful Geo-fencing Rules based on Days of the week and Time of the day.
• Individual Geo-Points, and gen-fencing for each employee
• Group Geo-Points, and Geo-fencing rules to apply to a group of employees
• Set restricted area where employees should not go and automatic alerts if they don’t follow the rules.
• Access of Security, and geo-fencing event logs

1.8. Mobile Field Forms (Optional)

• Mobile Fillable Form made custom to your needs
• Pre-built forms for Timesheets, distance and expense reporting
• Export data submitted to the system in CSV/Excel format and process in other systems
• Capture data using custom Mobile Management of Parts and Products Inventory
• And Many More Features.
1.9. Feature Rich Native Mobile Apps for iPhone and Android

- Most Advanced Native Apps for Field Service Employees
- Connects technicians to their jobs in the field
- Connect the field staff with the office staff
- Natively developed mobile app
- Available for iPhone, iPad or Android
- Dramatically improves accuracy of work orders
- View new jobs immediately
- GPS map location of job
- Create ad hoc or after-hours jobs
- Access customer information
- Call or email customers directly
- Built-in job time stamping
- Electronic signature capture
- Diagnostic and Completion Notes
- Push Notifications
- Attach Photo from the App or From the Gallery
- Document & Photo Attachments With Automatic Compression

1.10. Reporting and Summarizations

- At-A-Glance dashboard metrics
- Dozens of built-in reports
- Service performance metrics
- Worker productivity metrics
- Business performance analytics
- Customizable column layouts
- Extensive filtering and search options
- and many more reports ...

1.11. Easy Job Flow Customizations to Your Needs

- Numerous Settings to customize Job flows
- Settings for Invoices, Work Orders and Quotes
- Setting for Time zones, Branches and Departments
- Customizations for Invoices, Quotes and Work Orders
- and many more ways to customize ...

2. Geo-fencing Use Case Scenario

Geo-fencing as the name suggests refers to setting up virtual boundaries (fencing) around a specific location (geo) to trigger an action as soon as someone enters or leaves the target location.

By setting proper geo fence for your field employees, you will be able to track their movements and receive notifications if they happen to arrive or depart within the areas defined by the virtual fence. You can verify employee attendance, customers meetings, task completion just by looking at the geo-fencing log.

WFT supports both individual geo-points and the geo-points that can be applied to a group or team of employees saving you time and efforts.
3. Sales or Delivery Team Management Scenario

WFT can help companies to figure out and drive productivity of field sales or package delivery team. The location analytics is used to automate complex planning, scheduling and supervisory tasks involved with managing large teams of field workers, using a set of map-based mobile applications for field users such as sellers, drivers, MRs, and other door to door delivery or sales staff.

WFT features such as tracking, geo-fencing, task assignment, completion report, customer signature, timesheet, clock and clock-out, sales lead management, push notifications, & custom mobile forms can provide effective tools for your company to manage its remote sales force.

4. Field Service Use Scenario

WFT is a perfect solution for managing Field Service operations if your work does not need complex inventory or asset management such as cleaning, water delivery, lawn and garden services, painting, dry walling, package delivery, scheduling moving services, security guard services etc.

WFT features such as tracking, drag and drop task assignment, completion reports, customer signature, photo attachments, time-sheet, clock-in and clock-out, sales lead management and invoicing and Quotes & integration with QuickBooks provide you right features for managing the service business efficiently. Besides built-in push messaging help you connect with your workers at all times.

WFT is very easy to use. Your staff will find that they can be operational within hours without any special training.

5. Industries Served

Our Work Force Tracker and Field Force Tracker products are being used in over 30+ countries by companies of all sizes and shapes in different verticals for sales and services. Here are some leading verticals:

6. Testimonials

Here are some of the comments from some of our users:

"Work Force Tracker software has proven very useful for tracking our field staff. We wanted to track our sales staff and needed something that does not require lengthy training or learning curve. Work Force Tracker has saved us tens of thousands of dollars in making us all more productive. We highly recommended if you wish to manage your dispersed sales staff."

Roger Nathan, Midwest Petro Services, MI

"I find Work Force Tracker a very powerful tool which allows me to have greater control of the scheduling of our jobs as well as more productive allocation of my individual staff members. I can keep Track of all my staff members at all times. Now I know who has reached our remote site and who is stuck on the way."

- Jeff Stewart, New Prints Pvt Ltd, South Africa

"The great thing about Work Force Tracker is that it is easy to use. We didn’t want something that was meant for field service business. Everything I need is there – I can get security alerts and arrival logs. I couldn’t get information like this with my old software, and they wouldn’t modify it. I truly appreciate and value the flexibility of both the software and the company."

Annie Scott, Best Medical Labs, Delaware

"Work Force Tracker has been very important part of our water delivery business. It has given us the visibility into our operations that we didn’t have earlier. First, I can see all our employees where they are at any time. This has greatly increased the productivity of our team. Moreover, our delivery persons and dispatchers are always in sync. Our coordination is now much better and we have gained at least 35% more time.

Ravi Patel, Operations Manager, Pure Water Supply, NY

"I sincerely could not be happier with my choice to go with the Work Force Tracker software. It is evident that the Work Force Tracker staff stands behind their product. The team helped us training our staff. 100%. Their product as well as their staff has proven to be top notch and have truly made a positive difference in our business operations. We are very happy."

Mary Welsh, Brooklyn Cleaning Services, WA

About Work Force Tracker & Field Force Tracker

Field Force Tracker (http://www.fieldforcetracker.com) / Work Force Tracker (http://www.workforcetracker.net) are products of Rapidsoft systems, a leading global provider of its award winning mobile workforce solutions for service-based businesses of all sizes delivered as software-as-a-service (SaaS). Our solutions enable businesses to meet the challenges associated with managing and running complex service operations. It helps improving the productivity of their mobile workforces.

With our field service solutions, customers can create service schedule and route quickly, dispatch sooner, collect accurate information immediately in the field and invoice faster. The field service software makes it easy for users to eliminate waste, get more done in less time, and be more profitable.

The Parent company of Field Force Tracker & Work Force Tracker, Rapidsoft Systems, Inc. has its main office in Princeton, NJ, USA, a US R&D Center in Mercerville NJ, and sales, support and development offices in Palo Alto, CA, USA, Singapore, Dubai (UAE), Bombay, and Noida (India).

Exceptional by Design, Secured by Experts, Supported by a Global Engineering Team!